

OBJECTIVES AND TARGETS

A wide range of targets track our sustainability performance. The following are our achievement highlights during the year:

ASPECT	TARGETS FOR 2020	ACHIEVEMENTS (FROM 1.1.2020 TO 31.12.2020)
Promoting sustainable and innovative building methods	At least 75% of the new projects shall adopt MiC/DfMA design approach for Building Services installation to enhance works quality.	92% of projects complied with the target.
	At least 90% of the new projects shall reduce the use of timber by using alternative structural solutions such as metal hoarding, system formwork, metal formwork, semi-precast flooring system, precast roofing, dry walls and other structural means such as steel structural section, left-in formwork, etc.	100% of projects complied with the target.
Adopting renewable energy	Renewable energy technologies (RETs) such as solar panels, solar hot water panels and wind turbines shall be provided to at least 80% of new buildings with CFA more than 10,000 m ² , contributing to at least 1.5% of total energy consumption for general power and lighting or to cover at least 20% of the available roof space unless installation of RETs are justified not feasible.	100% of projects complied with the target.
Promoting the use of Electric Vehicles	100% of the new maintenance term contracts shall be provided with at least 1 number of an electric vehicle.	100% of the new maintenance term contracts have been provided with at least 1 no. of the electric vehicle.

ASPECT	TARGETS FOR 2020	ACHIEVEMENTS (FROM 1.1.2020 TO 31.12.2020)
Knowledge sharing events and training	To hold at least 15 numbers of knowledge sharing or collaboration events with external stakeholders with an aim to generate utmost stakeholder value and enhance collaborative innovation.	23 numbers of knowledge-sharing events were conducted with external stakeholders.
	To strengthen staff training on innovation by organising Academy talks on BIM, MiC, CO-i, etc. by at least 8 sessions.	12 sessions on Innovation (on CO-i, BIM, MiC and DfMA etc.) were conducted.
	At least 12 external safety training courses on the latest safety technology, current safety legislation, accident investigation, etc. should be arranged for project and office staff per year	A total of 12 external training courses were conducted and attended by 356 professional/ technical/ site staff.
	At least 94% achievement on conducting briefing sessions or task communication meetings in each quarter to outsourced site supervisory staff or the contractor employed site supervisory staff in the outsourced projects and design and build projects.	The overall performance achieved was 99.5%.
Public engagement	To organise/contribute to publicity events by working together with project staff to publicise our achievements by at least 4 planned publicity event per month.	82 publicity events were organised/ participated in, i.e. 6.8 publicity events per month.
Handling complaints	100% of enquiries/public complaints are replied within 10 days.	100% of the public complaints received were replied within 10 days.
Project management	100% of capital and minor works projects to be completed within the agreed time scale.	100% capital and minor works projects completed within the agreed time scale

DEVELOPING A DEPARTMENTAL ANNUAL PLAN FOR 2021-22

As each new reporting year approaches, we formulate a DAP to steer our ongoing development and improvement. The 2021-22 DAP has four key strategic key areas: innovation, collaboration, corporate communication, and nurturing of talent.

Annual objectives and targets relate to those areas, allowing close monitoring of our progress towards an all-around sustainable operation. The objectives and targets are:

ON INNOVATION

To improve the quality and efficiency of our advisory services and facilities development and upkeep, we strive to:

- Adopt and promote innovative design, procurement and construction technologies
- Embrace advanced technologies and digital infrastructure

We put in place the following objectives and targets responding to this focus area, including but not limited to:

ASPECT	TARGETS FOR 2021
Promoting sustainable and innovative building methods	At least 80% of the new projects shall adopt MiC/DfMA design approach for Building Services installation to enhance works quality.
Adopting renewable energy	Renewable energy technologies (RETs) such as solar panels, solar hot water panels and wind turbines shall be provided to at least 80% of new buildings with CFA more than 10,000 m ² , contributing to at least 1.5% of total energy consumption for general power and lighting or to cover at least 25% of the available roof space unless installation of RETs are justified not feasible.
Promoting the use of Electric Vehicles	At least 8 numbers or 40% of the total numbers of contract vehicle (whichever is less) procured during the year for new maintenance term contracts shall be provided with at least 1 number of an electric vehicle.

ON COLLABORATION

We advocate collaboration and cross-fertilisation of innovative ideas to promote industry flourishing and to build a healthier eco-system for all. Therefore, we strive to:

- Enhance multi-disciplinary collaboration within the department and between bureau/departments
- Promote cooperation and networking with local industry stakeholders
- Explore collaboration opportunities at international level to bring quality of Hong Kong public architecture to new heights

We put in place the following objectives and targets responding to this focus area, including but not limited to:

ASPECT	TARGETS FOR 2021
Knowledge sharing events	To conduct at least 5 numbers of seminars/experience sharing sessions to cultivate innovation design/construction such as MiC / DfMA for Building Services installations.
	To hold at least 18 numbers of knowledge sharing or collaboration events with external stakeholders with an aim to generate utmost stakeholder value and enhance collaborative innovation.
Departmental Knowledge Hubs	To have not less than 70 numbers of consolidated knowledge papers submitted and uploaded to the ArchSD Knowledge Hubs.

ON CORPORATE COMMUNICATION

We value public opinions and actively seek dialogue with local communities and citizens. To this end, we strive to:

- Develop publicity plans to enhance corporate image
- Reach out to share knowledge and promote best practices on quality and sustainable built environment through different platforms
- Organise events for the ArchSD 35th Anniversary based on the theme “We Build Our City. We Build Your Dream.”

We put in place the following objectives and targets responding to this focus area, including but not limited to:

ASPECT	TARGETS FOR 2021
Public engagement	To organise/contribute to publicity events by working together with project staff to publicise our achievements by at least 4 planned publicity event per month.
Handling complaints	100% of enquiries/public complaints are replied within 10 days.
Promoting transparency	100% compliance with the target response time under the Code on Access to Information.

ON NURTURING OF TALENTS

Employees are the foundation of our operations and services. We continue to expand the resources dedicated to cultivating talents and strive to:

- Cultivate an innovative spirit and enhance staff’s awareness and readiness in adopting new technologies in their work
- Nurture talents by providing diverse working and training opportunities for their career development
- Build up leadership in crisis and adverse situation

We put in place the following objectives and targets responding to this focus area, including but not limited to:

ASPECT	TARGETS FOR 2021
Briefing sessions and trainings	To strengthen staff training on innovation by organising Academy talks on BIM, MiC, CO-i, etc. by at least 8 sessions. At least 12 external safety training courses on the latest safety technology, current safety legislation, accident investigation, etc. should be arranged for project and office staff per year